









# Camp Waipu Cove



-  POWERED SITES
-  UNPOWERED SITES
-  ANNUAL ON-SITE VANS
-  BEACH ACCESS
-  PARKING
-  OFFICE
-  TOILETS
-  ABLUTION BLOCK
-  KITCHEN
-  COVERED EATING AREA
-  LAUNDRY
-  PLAYGROUND
-  BRIDGE
-  SURF CLUB
-  SURF CLUB BUNKHOUSE
-  BBQ
-  SHED, FISH FILLETING AND SMOKER
-  DAIRY (OFF SITE)
-  DUMP STATION
-  BABY CHANGING ROOM
-  TRAMPOLINE
-  TV & ALL WEATHER MEETING ROOM
-  TENNIS COURT
-  RESTAURANT (OFF SITE)



**CHECKOUT TIME:** 10am for campsites and cabins

**ACCOMMODATION:** To help us with our maintenance please notify us of any breakages, spills or faulty equipment.

**NO SMOKING:** In all our accommodation units and amenities blocks, cleaning charges (\$100) for smoky or excessively dirty rooms will apply. Please wash your dishes. No bicycles in accommodation units.

**ACCOUNTS:** A deposit is required to confirm all reservations. Balance of accounts to be paid on arrival. Payment must be made for the full time booked. No reduction for early departure or late arrival. Christmas, New Year, holiday periods and weekends a minimum stay is required. Management reserves the right to alter tariffs without notice. All tariffs are reviewed annually.

**EMERGENCY:** For Police, fire or ambulance dial 111. During office hours please call 09 432 0410 to inform the site Manager.

**BBQ AREAS:** Free electric BBQ'S are located in all amenities blocks. Please leave it SAFE and CLEAN for the next guest.

**CANCELLATIONS: PLEASE NOTE:** A cancellation fee of \$20 applies to all cancelled bookings. Bookings cancelled 31 days or more before arrival date, will be refunded less the \$20 cancellation fee. Cancellations less than 30 days prior to arrival, but no later than 24 hours prior will receive a refund (less cancellation fee) provided the site/unit can be re-let for entire duration of your booking. Cancellations less than 24 hours prior to arrival will not be refunded. No refunds given for early departures.

**CAR SPEED:** "DEAD SLOW" Please drive at walking pace. 5kms. Speed or dangerous driving could lead to your car being denied entry. Gate tags in use over busy period.

**CARAVANS:** Including campervans must have a current electrical warrant of fitness and comply with LPG standard (NZS5428 1996). You must also provide own waste water container, you must not let your waste water run on the ground as this is prohibited. There is to be only one caravan and one awning per site i.e. if you have an awning, no tents.

**TENTS:** Wanting to connect to power must have an approved isolating transformer or RCD safety switch and reynolle plug. Our power supply to sites is 16 amps.

**CHEMICAL TOILETS:** And waste water must be emptied in the dump station only (see map). For health reasons wash any spillage away and wash hands after use with soap provided.

**CHILDREN:** Parents please supervise and control your children. You are responsible for your children's safety at all times. No skateboarding allowed in the campground. NO bikes or scooters to be ridden on concrete around ablution blocks or over gardens. Bikes to be ridden during daylight hours only.

**BIKES:** To be ridden during daylight hours only (9pm during summer). Bikes to be ridden at a sensible speed. Helmets MUST be worn at all times.

**CONDUCT AND NOISE:** To ensure all our guests have a great holiday, we expect commonsense and consideration to be shown at all times to other guests. The management reserves the right to refuse admission and to remove from the campground any person who in their opinion does not conduct themselves in a decent and reasonable manner. No refund will be made in such circumstances. The playing of loud music or audible devices is discouraged.

If a disturbance is caused to other campers, you will be asked to desist. All noise to cease at 11pm 7 days a week. If returning to the camp late at night, please remember others are sleeping. If gates are locked you have to park outside the camp.

**OFFICE HOURS:** are 7.30am - 9pm 7 days a week, except 20th December - 7th February, Easter and Labour Weekend, where the office is open 7.00am - 10.00pm every day.

**ENTRY & EXIT:** Barrier arms are locked from 10.00pm - 7.00am every day. For vehicle access in and out of the camp outside of office hours listed above, a security fob will be required. The fobs can be arranged with reception.

**SECURITY FOBs:** a refundable \$10 bond maybe required. You must scan your fob when entering the park so the computer can allow your access. Please wait till the gate is fully up before moving or the gate may come down on your vehicle, do not use your fob for anyone else or it won't work for you.

**LIQUOR:** may only be consumed on your site or in your unit, not around the campground or taken into amenities blocks. At Christmas liquor bans often apply at Waipou Cove. The provisions and infringements provided for under this law will be on display on camp notice boards. The day reserve at the southern end of the camp and the grass strip on the beach front from the surf club to northern camp boundary is alcohol free and closed to everyone from 10pm – 7am.

**DAMAGE:** Cost of damage to property or accommodation units will be recovered.

**WATER:** Water is metered in the camp, thus no wastage please, water bombs/balloons, slides, pistols and paddling pools are not allowed. No washing of cars.

**PETS: NOT PERMITTED AT ANY TIME.**

**PLAYGROUNDS:** Hours of use are 7.30am – 9pm.

**LOST PROPERTY:** Will be kept for one month then disposed of.

**RECYCLING:** We have provided recycling areas around the park, please help us to help the environment and use the right bin. Thank you.

**MESSAGES AND MAIL:** Please check at reception for messages and mail.

**VISITORS:** Must all register at reception before entering the park. Visitor's cars are to be left in the car park. Visitors are at the discretion of the management at all times but are your responsibility and must depart by 10pm.

**FIRE SAFETY:** All caravans/tents must be placed on site to give a 3m gap between tents/caravans, no exceptions. Fires, charcoal BBQ's and braziers are not permitted within the camp/reserve or beach areas.

**PARKING:** Only one vehicle per site permitted. No parking on empty sites or driveways. Extra vehicles must be parked in the car park at the entrance or at the northern car park.

**TELEPHONE:** A card phone is situated in front of the shop located outside the camp entrance and down the path 150m.

**LAUNDRY:** Open 24hrs and located in each amenities block. One \$2 coin per COLD wash and \$4.00 per HOT wash, Dryer \$2.00. Washing powder \$2.00 available in middle amenities block only.

**TV AND ALL WEATHER MEETING ROOM:** No food or drink to be consumed in this area. Access from 7.30am daily.

**ICE:** Available from reception \$4 per bag, salt ice \$5 per bag available only during summer months.

**INTERNET:** WIFI is available throughout the camp ground, prepaid cards are available from reception or by using your credit card. Two coin operated internet terminals are available in our T.V. room.

**FIREWORKS:** Not permitted within the camp ground or reserve all year round.

**BOAT PARKING:** Boat parking is ideally within your campsite, otherwise under the direction of management. No boats to be stored in camp between Easter and Labour Weekend.

**TENNIS COURT:** Bookings must be made at camp office, hours of use 9am – 8pm, tennis racquets and balls at reception, bond will be taken. Maximum booking time 1.5 hours.

**DRONES:** No drones are permitted within the camp ground or public reserve areas.

**PROPERTY DAMAGE:** Camp Waipou Cove shall not be responsible for any loss, theft or damage of any property for any reason regardless of the cause. Including any fault pertaining to any fitting, appliance or piece of apparatus within the vicinity of the camping ground.